

Annex No. 1 to Ordinance No. 2/07/2020
of the Director Of Wrocław Contemporary Museum
of 7 July 2020
on the revision of the rules of visiting Wrocław Contemporary Museum

WROCLAW CONTEMPORARY MUSEUM
VISITOR CODE OF CONDUCT

1. Wrocław Contemporary Museum (hereinafter referred to as the Museum) is open for visitors on Mondays from 10:00 a.m. to 6 p.m. and from Wednesday to Sunday from 12:00 a.m. to 8:00 p.m. The Museum is closed on Tuesdays.
2. The valid admission ticket is necessary to enter the Museum exhibition.
3. A ticket should be kept for inspection.
4. Ticket prices and groups of people entitled to reduced price and exemption from entry fee as well as types of documents proving entitlement to the reduction and exemption will be determined by separate ordinance by the Director of the Museum.
5. Organised groups and minors under 16 years of age are allowed to stay in the Museum only while accompanied by their de facto or legal guardians.
6. Guardians of organised groups or parents visiting exhibitions with minors under 16 years of age are responsible for their behaviour in the Museum and potential damages.
7. In the Museum it is prohibited to:
 - a) carry firearms and sharp objects,
 - b) carry explosive, flammable and toxic materials,
 - c) litter,
 - d) bring animals into the exhibition spaces (with the exception of guide dogs),
 - e) behave in a way which obstructs or prevents other visitors from exploring the Museum,
 - f) behave in a loud manner,
 - g) use open fire as well as smoke tobacco and electronic cigarettes,
 - h) photograph using tripod and flash,
 - i) enter areas excluded from visiting,
 - j) carry drinks and food,
 - k) eat and drink,
 - l) use mobile phones (with the exception of photography),

- m) carry and drink alcoholic beverages, use drugs and intoxicants,
 - n) touch exhibits and interior design elements (with the exception of interactive exhibitions),
 - o) slide on the floor.
8. In the area of the Museum visitors are allowed to take photos and film amateur videos for private use and for non-commercial use only.
 9. Taking professional photos and filming videos as well as using them for commercial purposes requires prior authorisation from the Director of the Museum or an authorised person. The Director of the Museum may order a fee for making the exhibits, area or the image of the Museum available for the above mentioned types of photos and videos. The fee is determined by the Director of the Museum on an individual basis.
 10. During the tour of the Museum one should follow the instructions given by the Museum staff.
 11. Prior to the tour of the Museum the visitors have the opportunity to leave a hand luggage in the ticket office cabinet. For the duration of their stay the visitors keep the key to the cabinet in which they left their luggage. The Museum is not responsible for objects left in the cabinets.
 12. A fee for losing the key to the cabinet is PLN 20.
 13. For security reasons, assembly works or other special situations access to locations in the Museum can be limited or disabled completely by decision of the Museum Director.
 14. People who are intoxicated or behave in a way which threatens the exhibits, obstructs other people from visiting the Museum, violates generally accepted standards of behaviour in public places are forbidden from entering the Museum.
 15. If a Visitor behaves in a manner which violates the established order or may result in the loss of health or life, the Museum staff is obliged to call the Museum protection services, the police, ambulance or fire department. In such cases the Visitor will be charged for the intervention.
 16. The entry of cars, motorcycles and mopeds into the Museum courtyard requires the permission of the Director of the Museum or the authorised person each time.
 17. The Museum is not responsible for objects left in the Museum.
 18. The Visitors are obliged to follow the instructions of the Museum staff also in matters not covered by these terms and conditions.
 19. Entering the Museum constitutes acceptance of these terms.